**SmartCode 914 Touchpad Electronic Deadbolt**

**Installation and User Guide**

**Parts in the box**

- **Latch**
  - Interior Assembly
    - Traditional
    - Contemporary
  - Exterior Assembly
    - Traditional
    - Contemporary

- **Keys**
  - A
  - B
  - C
  - D
  - E
  - F
  - G
  - H
  - I
  - J
  - K
  - L
  - M
  - N
  - O
  - P
  - Q
  - R
  - S
  - T
  - U
  - V

- **Fasteners**
  - 03809
  - 46780

**Required tools**

- Screwdriver
- Phillips head screwdriver
- Additional tools depending on application
- Hammer
- Wood block

**Kwikset Technical Support**

1-866-853-6581
www.kwikset.com

---

1. **Prepare the door and check dimensions**

If drilling a new door, use the supplied template and the complete door drilling instructions available at www.kwikset.com/doorprep.

- **A** Measure to confirm that the hole in the door is either 2-3/8” (54 mm) or 1-3/4” (44 mm).
- **B** Measure to confirm that the backset is either 2-3/8” or 2-3/4” (60 or 70 mm).
- **C** Measure to confirm that the hole in the door edge is 1” (25 mm).
- **D** Measure to confirm that the door is between 1-3/8” and 2” (35 mm and 51 mm) thick.

Note: Additional door preparation may be required for doors with 1-3/4” or 44 mm holes. Consult the deadbolt drilling instructions at www.kwikset.com/doorprep.

2. **Install the latch and strike**

- **A** Is the door edge chiseled?
  - **YES**
    - Use latch "A" if the latch bolt is not already extended, extend the latch bolt as shown.
  - **NO**
    - Use latch "B" if not included: if the latch bolt is not already extended, extend the latch bolt as shown.
- **B** Hold the latch in front of the door hole, with the latch face flush against the door edge.
- **C** Is the D-shaped hole centered in the door hole?
  - **YES**
    - No adjustment is required. Proceed to next step.
  - **NO**
    - D-shaped hole
      - A: No adjustment is required. Proceed to next step.
      - B: Holes in latch face are drilled to extend latch.
- **D** Which latch are you installing?
  - **Latch "A"**
  - **Latch "B"**

- **E** Install strike on the door frame.
  - Make sure the hole in the door frame is drilled a minimum of 1” (25 mm) deep.
3 Install the exterior keypad

A What is the diameter of the hole in the door?

- Diameter is 2 1/8" (54 mm)
- Diameter is 1 1/2" (38 mm)

C Install exterior keypad and mounting plate.

B Locate screws for step 3C and keep them within reach.

4 Install the interior assembly

A Remove interior cover and battery pack from interior assembly.

B Install interior assembly onto mounting plate.

5 Install the batteries and perform the door handing process

This step will teach your lock the orientation of your door and is crucial to lock operation.

A Install 4 AA batteries in battery pack.

B Press and HOLD the Lock button while installing battery pack. Hold button until the latch bolt starts moving on its own.

C The latch will retract and extend to learn the orientation of the door.

D The Status LED will indicate success or failure.
Add the lock to your smart home system

A. Initiate the process to add the lock to your system at your smart home controller. Refer to your smart home system instructions for more information.

B. When prompted by your smart home system to add the lock, press button "A" on the lock interior one time. The red LED will illuminate when the lock enters Add Mode.

C. If successful, rename the lock in your system (if applicable).

D. If unsuccessful, follow your system’s instructions to remove the lock from the controller and any other network, then press button "A" on the lock one time. Perform steps 6A-6C again. If still unsuccessful, consult the Programming and Troubleshooting Guide on the SmartCode 914 page at www.kwikset.com.

Add user codes (30 max)

It is recommended that you add and delete all user codes through your smart home control system. If your system does not allow this, codes may be added directly to the lock as shown here.

Programming Timeout: During programming, if no button is pressed for five seconds, the system will time out (indicated by three beeps and a red flashing keypad), and you will need to restart the procedure.

A. Make sure the door is open. Press the Program button once.

B. Enter user code. A total of 30 user codes may be programmed.

C. Press Lock button once.

D. What lights and sounds does the lock produce?

One green flash with one beep

Programming was successful.

Three red flashes with three beeps

Programming was unsuccessful.

Each user code must be a unique code between 4 and 8 digits, depending on your smart home system.

*Beeping sound will only be heard if switch #3 (on the lock interior) is in the on position. See “Switches and Status LED Colors” on page 4.

Test the lock (review normal operation)

Confirm that the code(s) added in preceding step can unlock the door.

Locking the Door

Press Lock button once.

Unlocking the Door

Enter user code.

Tip: You can press the Lock button before entering your user code to light up the keypad at night.

Install the interior cover

Important information about the interior cover

The window on the interior cover is locked by default to prevent someone from tampering with your lock’s settings.

If you wish to unlock the window, you can slide it up for more convenient access to the programming buttons while the cover is installed.

To unlock the window, remove the security screw.

Cover Installation

A. Install cover.

B. Install screws.

Battery Pack Access

Traditional model: If window is unlocked, remove the window to access the battery pack. (If the window is locked, remove the window cover and screws to access the battery pack.

Contemporary model: Remove the interior cover and screws to access the battery pack.)
Reference Guide

SmartCode at a Glance

Exterior

Interior (cover removed)

Keypad

Program button

Status LED

Switches

Turnpiece shaft

Note: When the cover is removed, the turnpiece shaft can be used to manually lock and unlock the door.

System Alerts

Alert Reason Solution

Keypad flashes red twice with one beep. One incorrect code entered. Reorder code.

Keypad flashes red three times with three beeps. No user code programmed. Program at least one user code.


Keypad flashes red with five beeps. Three incorrect codes entered within one minute. Reorder code after 60 second keypad lockout.

Keypad flashes red with fast beeping sound for three to five seconds. Low battery. Replace batteries.

Keypad flashes green with fast beeping sound for two seconds. Door jammed while attempting to lock. Manually clear door. If needed, reprogram code.

Lock keeps discontinued. Interior assembly is disconnected from plastic. Remove labels packs, reconnect the door to the interior thermostat battery pack.

*Keypad sound will only be heard if switch 3 is on

Switches and Status LED colors

<table>
<thead>
<tr>
<th>Switch</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Door lock status LED blinks every 6 seconds.</td>
</tr>
<tr>
<td>2</td>
<td>Lock automatically locks door 30 seconds after unlocking. Disables if no codes are programmed.</td>
</tr>
<tr>
<td>3</td>
<td>Audio</td>
</tr>
<tr>
<td>4</td>
<td>Not used.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Color</th>
<th>Lock Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blinking green</td>
<td>Unlocked</td>
</tr>
<tr>
<td>Blinking amber</td>
<td>Locked</td>
</tr>
<tr>
<td>Blinking red</td>
<td>Low battery</td>
</tr>
<tr>
<td>Solid red</td>
<td>Door handling process did not work properly. See the online Programming and Troubleshooting Guide.</td>
</tr>
</tbody>
</table>

Deleting a single user code

Note: All codes may be deleted at once if the mastercode is enabled. For more information about the mastercode, consult the Programming and Troubleshooting Guide.

1. Access door opens, press Program button once.

2. Press Lock button once.

3. Enter user code to be deleted.

Press Lock button once.

4. If unsuccessful, make sure to enter the same valid code in steps 3 and 5.

5. Re-enter user code.

6. Press Lock button once.

SmartKey Re-Keying

Rekey the lock to work with your existing key. See the supplied SmartKey keyring instructions for more information.

Note: If Auto Lock is enabled (see "Switches and Status LED Colors"), remove the battery pack before re-keying your lock.

Factory Reset

A factory reset will delete all codes associated with the lock, and it will remove it from your smart home system.

1. Remove battery pack.

2. Press and hold the Program button while reinserting the battery pack. Keep holding the button for 30 seconds until the lock beeps and the status LED flashes red.

3. Press the Program button once more. When the LED flashes green and you hear one beep, the lock has reset.

4. Perform the door handling process again to teach the lock the orientation of the door, pair the lock with your smart home system, and add user codes to your lock.

Troubleshooting


Network Information

Removing the lock from the network

Follow your smart home system's instructions to remove the lock from the network. When prompted by the system, press button A four times to lock the network.

Z-Wave System Notes

This product is a security enabled Z-Wave Plus product and must be used with a Security Enabled Z-Wave controller to be fully utilized. Z-Wave is a "wireless mesh network," and results may vary based on building construction and communication path. To assure interoperability with Z-Wave products, must pass a stringent conformance test to assure that it meets the Z-Wave standard for security compliance with all other devices and controls. The Z-Wave identifier matrix assists consumers, integrators, installers, and manufacturers that test products will reliably perform with any other Z-Wave device. And, regardless of the vendor, always powered modes may act as a repeater for network/interior switch products.


Important Safeguards

1. Read all instructions in their entirety.
2. Familiarize yourself with all warning and caution statements.
3. Remind all family members of safety precautions.
4. Protect your user codes and mastercode.
5. Dispose of used batteries according to local laws and regulations.

CAUTION: Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a mastercode can help protect your system's settings.

WARNING: This manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forceable or technical means, or entered by entry elsewhere on the property. The lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.