There’s a video on this whole process…

There’s a video in the Ring app on the installation process outlined in this manual. We recommend watching that first, and referring to this manual if you need extra help.

Select the + sign to Add a New Device (or tap Set Up a Device), then select Video Doorbell Pro to access this video:

If you need extra help…

Ring Community Support is available 7 days a week, and our online help center is accessible 24/7.

Online Help Center:
ring.com/help

Ring Community Support:
1.800.656.1918
help@ring.com

Step 1
Say “Hello” to your Ring Video Doorbell Pro

Step 2
Check out all the cool stuff in the box

1 Screwdriver - Use the Phillips end for the mounting screws and star-shaped end for the security screw.

3 Anchors - For installing on concrete, stucco, or brick.

1 Drill Bit - To drill holes for the (optional) anchors.

3 Mounting Screws - Use two to mount your Ring.

2 Security Screws - Use one to secure the faceplate.

2 Extra Wires - To attach your existing wires to your Ring.

2 Wire Connectors - To connect the extra wires (above) to your existing wires.

Install your Ring Doorbell Pro

2520AF680L-B04
Step 3
Remove your existing doorbell
Remove your existing doorbell from the wall and disconnect the wires.

Step 4
Install anchors (optional)
On stucco, brick, or concrete, use the provided bit to drill two holes in your wall, and install the anchors.
If you’re installing on wood or siding, put the anchors in that drawer of stuff you never use and skip this step.

Step 5
Remove the Faceplate
Remove the faceplate on your Ring Doorbell Pro to access the mounting holes.

Step 6
Connect Ring Doorbell to your existing wires
The wire clips and extra wires are optional. Connect your Ring Doorbell to your existing doorbell wiring. Then feed the wiring into your wall, and screw in your Ring Doorbell.

Step 7
Restore power at the breaker
The hard part is over—congrats! After restoring power at the breaker, open the Ring app, select the option to Set Up a New Device, and follow the in-app instructions.