Powering Your Ring

Step 1

Visit: ring.com/app

Step 2

Visit the online setup guide for extra help

Step 3

If you receive frequent motion events, you may need to charge your Ring more frequently.

Step 4

If your existing doorbell has a diode, you’ll need to use the diode included with your Ring Doorbell for installation.

Step 5

Installing the mounting bracket

(continued)

On stucco, brick or concrete, install the anchors using the provided drill bit and a power drill before installing the mounting bracket.

On wood or siding, you can skip this part and screw the bracket directly onto your wall.

If you receive one, it may help to use a smaller drill bit to drill pilot holes first.

For step 6, you may need to move your router closer to your door or invest in a Wi-Fi extender.

Learn more at: ring.com/extender

If your existing doorbell has a diode, you’ll need to use the diode included with your Ring Doorbell for installation.

Then, remove the orange tape, and use the mounting bracket as a template to mark four corner holes for your screws.

Mounting Bracket

On wood or siding, you can skip this part and screw the bracket directly onto your wall.

If you have one, it may help to use a smaller drill bit to drill pilot holes first.

If you DON’T have an existing doorbell, Ring can run off its built-in battery and last 6-12 months between charges.

NOTE: Ring is not compatible with most intercom systems.

If you have an existing doorbell, Ring can run off its existing power supply for a continuous charge (see step 6).

Visit: ring.com/setup

Step 3

Perform the in-app setup

Download the app by visiting ring.com/app

Tap the plus sign in the Ring app to set up a new device, and select Video Doorbell when prompted.

Step 4

Remove your existing doorbell (optional)

If you are replacing a wired doorbell, first turn off the power at the breaker.

Then, remove your doorbell from the wall, and disconnect the wires.

Step 5

Install the mounting bracket

On stucco, brick or concrete, install the anchors using the provided drill bit and a power drill before installing the mounting bracket.

On wood or siding, you can skip this part and screw the bracket directly onto your wall.

If you receive one, it may help to use a smaller drill bit to drill pilot holes first.

If you have one, it may help to use a smaller drill bit to drill pilot holes first.

If you DON’T have an existing doorbell, Ring can run off its built-in battery and last 6-12 months between charges.

NOTE: Ring is not compatible with most intercom systems.

If you have an existing doorbell, Ring can run off its existing power supply for a continuous charge (see step 6).

Visit: ring.com/app

Step 2

Perform the in-app setup

The Ring app will walk you through this process.

Download the app by visiting ring.com/app

Tap the plus sign in the Ring app to set up a new device, and select Video Doorbell when prompted.

Step 3

Push the front button to test video

While inside near your router, push the button on the front of your doorbell to see live video in the Ring app. Then, perform the same test outside.

If video quality is not as good outdoors as it was indoors, you may need to move your router closer to your door or invest in a Wi-Fi extender.

Learn more at: ring.com/extender

Step 4

Remove your existing doorbell (optional)

If you are replacing a wired doorbell, first turn off the power at the breaker.

Then, remove your doorbell from the wall, and disconnect the wires.

Step 5

Install the mounting bracket

On stucco, brick or concrete, install the anchors using the provided drill bit and a power drill before installing the mounting bracket.

On wood or siding, you can skip this part and screw the bracket directly onto your wall.

If you receive one, it may help to use a smaller drill bit to drill pilot holes first.
Installing the mounting bracket (continued)

Drive the screws into the anchors or directly into the wall until they’re flush with the mounting bracket and the bracket is flat against the wall.

Step 6
Connect the wires (optional)
Connect the wires coming out of your wall to the screws on the bracket. Note that it doesn’t matter which wire connects to which screw.

If the wall isn’t flat, make sure you don’t screw the bracket in so tightly that it bends. If your doorbell is digital (i.e. plays a melody), attach the included diode to the two screws on your bracket.

If it’s mechanical (i.e. goes “ding-dong”), DO NOT use the diode. If your doorbell is digital (i.e. plays a melody), attach the included diode to the two screws on your bracket. Note that which wire connects to which screw.

The wiring must be connected to a transformer with a voltage of 8VAC – 24VAC and an internal DC transformer and (therefore) won’t do any harm. If your doorbell doesn’t ring, just reverse the diode.

If your doorbell is mechanical (i.e. goes “ding-dong”), attach the included diode to the two screws on your bracket. The wiring must be connected to a transformer with a voltage of 8VAC – 24VAC and an internal DC transformer and (therefore) will not ring, just reverse the diode.

Step 7
Attach Ring Doorbell to the bracket
Line up the holes in your Ring Doorbell with the holes on the bracket. Push firmly towards the wall and then down until you feel a click.

The front light on your Ring Doorbell...